

Samuel Hirsch

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Experience

Site IT Operations Manager

Sep 2022-Present

Procter & Gamble, Green Bay, WI

- Lead cross-functional teams to deliver on multiple projects with sitewide impact
- Lead daily standup to ensure progress is being maintained on all current and upcoming tasks
- Report IT updates to all stakeholders, including the central and local leadership teams
- Maintain site applications through bug fixes and security patches to ensure there is no negative impact on site operations
- Lead the resolution of IT or Network related incidents, changes, and requests for the entire site
- Created automated data flows in Power BI eliminating manual data entry for managerial positions, saving the company an estimated \$1MM per year from time savings
- Led and delivered a project to refresh over 500 IT devices to improve the site's network reliability
- Eliminated 45 hardware compliance gaps by assessing local IT infrastructure versus company standards, assisting in a perfect audit score for the IT team

Education

Bachelor of Science, Computer Science

Sep 2018- May 2021

Columbia College Chicago, Chicago, IL

- Minored in Computer Art and Animation to develop skills in product design and animation
- Delivered group projects through Game Jam Club to get exposed to fast-paced deadlines and work with new teams
- Delivered 8 software projects in regards to game development, web applications, and 3D modeling
- Optimized software projects through an iterative process to drive product improvements over time

Skills

Technical Skills: Power BI, Javascript, SQL, C++, Networking, Office 365, Azure Databricks, C#, Data Analytics, Jira, Github, Automation, Web Development

Soft Skills: Project Managing, Written Communication, Oral Communication, Working with multidisciplinary teams, Agile, Incident Management, Research, Enabling Others, Teamwork